Reference: FOI.ICB-2425/082

Subject: Adult Complex Care at Home

*I can confirm that the ICB **does hold some of information requested**; please see responses below:*

QUESTION	RESPONSE
1. How many individuals do the local authority/NHS commission with Adults complex care using Live-in care at home (24-hour care with the carer staying in the property)	The ICB does not capture data on care packages that would enable live in care to be easily extracted. It would require a review of cases for all at home CHC Adults complex care individuals on our patient information system. The team have calculated this would take approx. 59 hours, which is more than the 18 hours appropriate under the FOI Act, therefore the ICB has exempted the information under Section 12 (Cost compliance exceeds appropriate limit). The team have identified that 355 case files would need to be reviewed, and the review would take on average 10 minutes.
2. How many providers do the local authority/NHS work with for Adult complex care at home and how many of those providers have clinical leads?	There are currently 41 Domiciliary care providers with complex care that have been accredited by the ICB Brokerage team. The ICB does not hold details of which providers have clinical leads.
3. What is the commissioned rate for Adult complex care at home for 2023?	The ICB does not operate a single rate and negotiates on a provider-by-provider basis.

4. Is there a separate framework for complex care at home and if so is it open?	The ICB does not operate a formal framework, and would encourage any new provider to contact the ICB Brokerage Team: bnssg.brokerage@nhs.net
5. What is the name of the commissioner for complex care for adults?	Senior Lead for Business and Commissioning, Chief Nursing Directorate.

The information provided in this response is accurate as of 19 June 2024 and has been approved for release by Denise Moorhouse, Deputy Chief Nursing Officer for NHS Bristol, North Somerset and South Gloucestershire ICB.